



+420 910 880 701 • info@zoot.it • www.zoot.it

Returns / Guarantee claim form

Order number:

Date of order:

Return address

BIBLOO
U Sanitasu 2246
251 01 Říčany
Czech Republic

Buyer

Returns / claims procedure

1. Complete this form and send it with the goods to the return address above
2. If returning goods, they must show no signs of wear, must be complete and in the original packaging
3. Postage must be paid by the sender (parcels without stamps will not be accepted)

Product ID / name / brand

Number of items returned

Reason

Reason for returning goods

Please enter the appropriate code as a reason for returning goods:

Returns

10 wrong size
11 wrong color
12 quality defect
13 wrong goods
19 other

Guarantee Claims

20 quality defect
21 wrong goods
22 hidden defect
23 other

Description of defect / further information / other

Requested method of resolving the claim

Repair (if defect is removable)

Refund

If your order has been paid by online payment, the money will be automatically refunded to your credit card (PayU, PayPal).

To be completed by the vendor

Claim processed by:

Method:

Date:

Signature: