



+420 910 928 600 • info@zoot.it • www.zoot.it

Goods exchange / Returns / Guarantee claim form

Order number:	Date of order:
Return address BIBLOO U Sanitasu 2246 251 01 Říčany – Czech Republic	Buyer

Returns / claims procedure

1. Complete this form and send it with the goods to the return address above
2. If returning goods, they must show no signs of wear, must be complete and in the original packaging
3. Postage must be paid by the sender (parcels without stamps will not be accepted)

Product ID / name / brand	Number of items returned	Reason
		REASON FOR RETURNING GOODS Please enter the appropriate code as a reason for returning goods: Returns 10 wrong size 11 wrong color 12 quality defect 13 wrong goods 19 other Exchange 20 wrong size 21 wrong color 22 quality defect 23 wrong goods 29 other Guarantee Claims 32 quality defect 33 wrong goods 34 hidden defect 39 other

Description of defect / further information / other

Requested method of resolving the claim

Exchange	<input type="checkbox"/>	
Refund	<input type="checkbox"/>	IBAN

If your order has been paid by online payment, the money will be automatically refunded to your credit card (PayU, PayPal).

To be completed by the vendor	
Claim processed by:	
Method:	
Date:	Signature: